

# St Philips Patient Participation

Thursday 3rd August, 2023 - 5 PM - 1 hour.

**Please note** - the meeting will be recorded for the purposes of producing minutes for the meeting. The recording will not be shared, and once transcribed it will be deleted.

# Attending

Representing St Philips Medical Centre

- **Dr Jonathan Hazon**  
GP/Partner
- **Oliver Honeywill**  
Administrator

# Attending

Representing St Philips Medical Centre

# Patients in attendance

- Dr Jonathan Hazon  
GP/Partner
- Oliver Honeywill  
Administrator
- **Please take a moment to  
introduce yourself.**

# Agenda

- Welcome

# Agenda

- Welcome
- Introduction to our Clinicians and Services

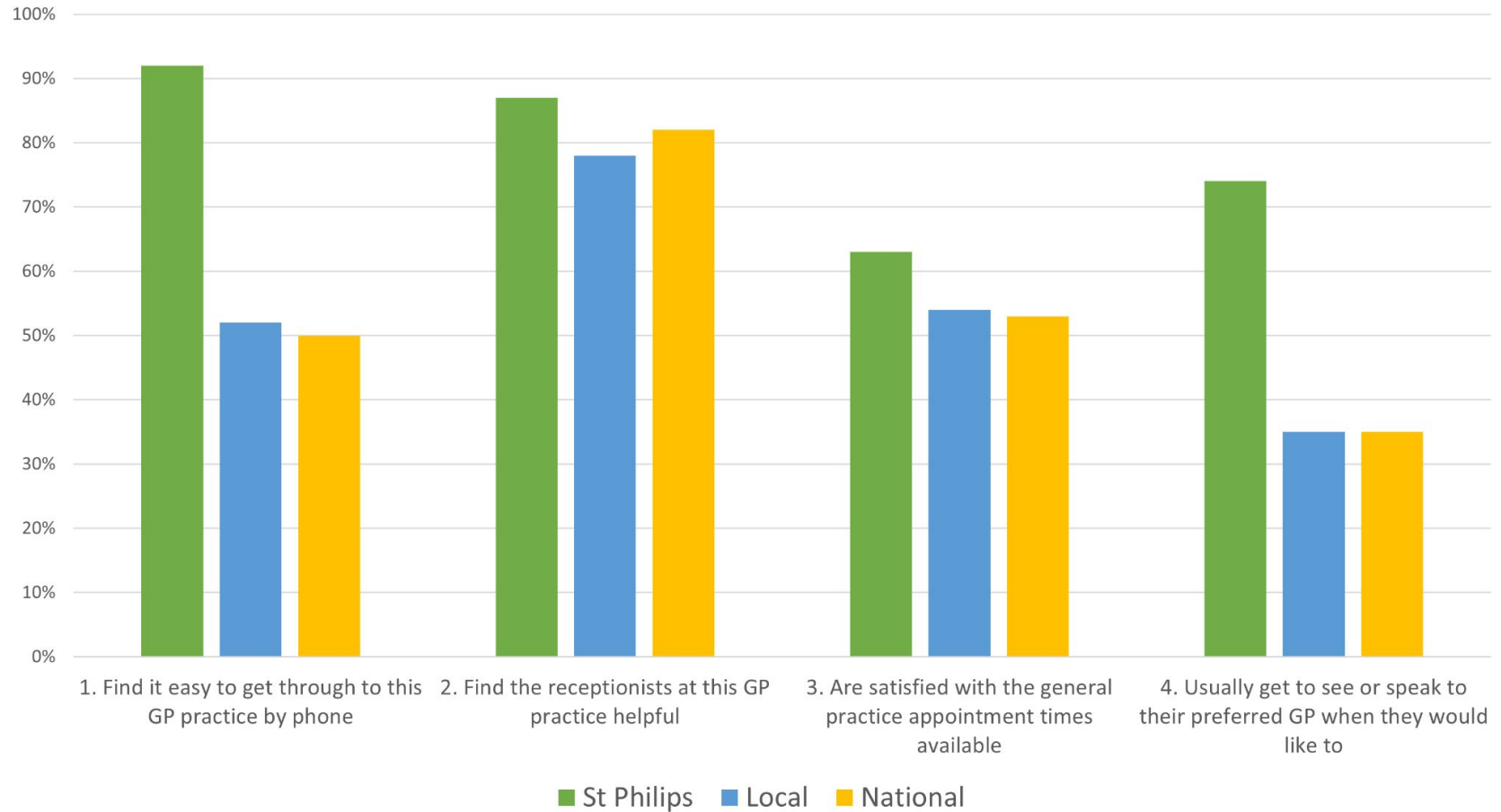
# Agenda

- Welcome
- Introduction to our Clinicians and Services
- Access - e-Consults

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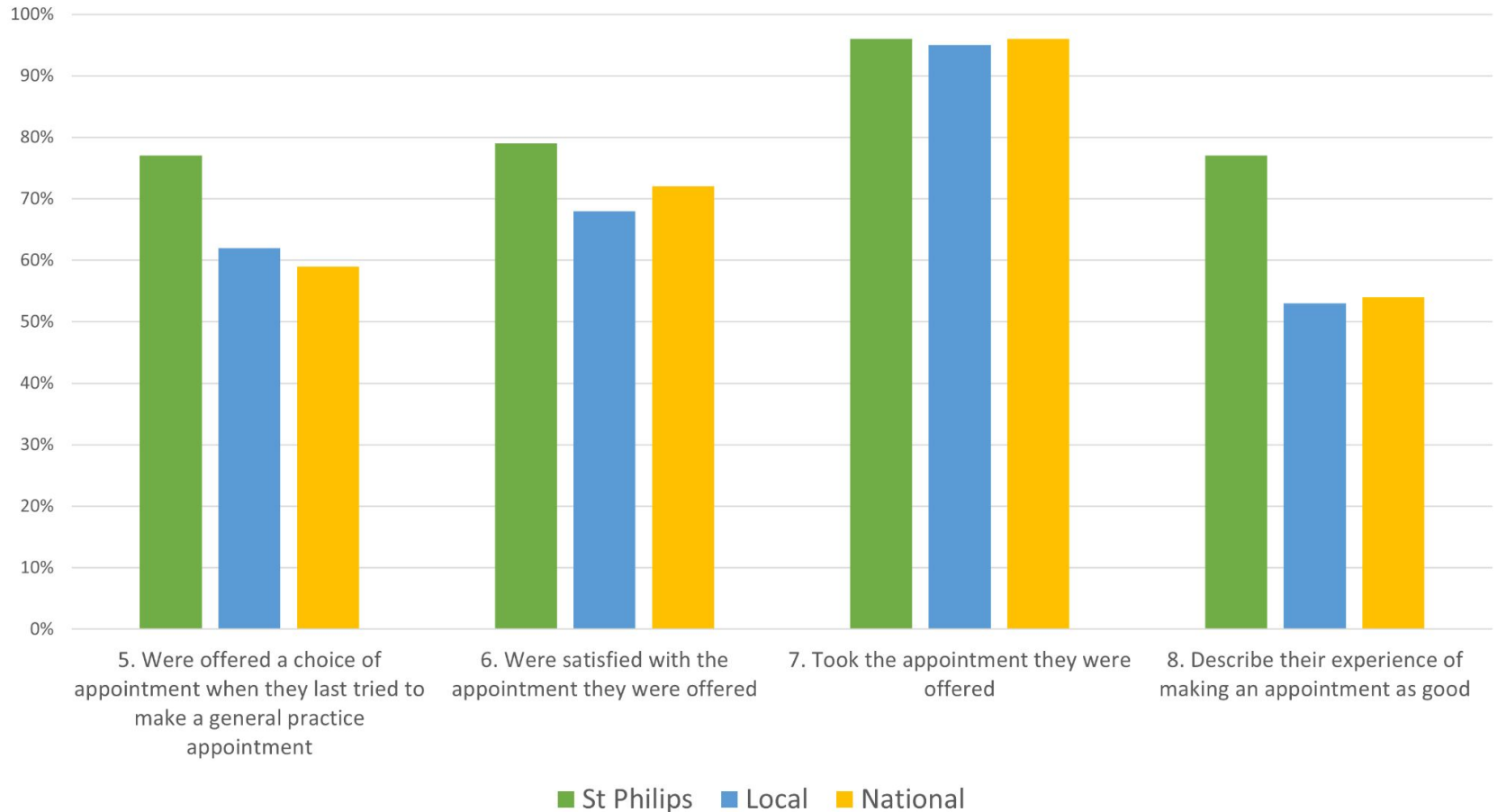
- Welcome
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- Access - e-Consults
- National Patient Satisfaction Survey 2023

## Local GP Services

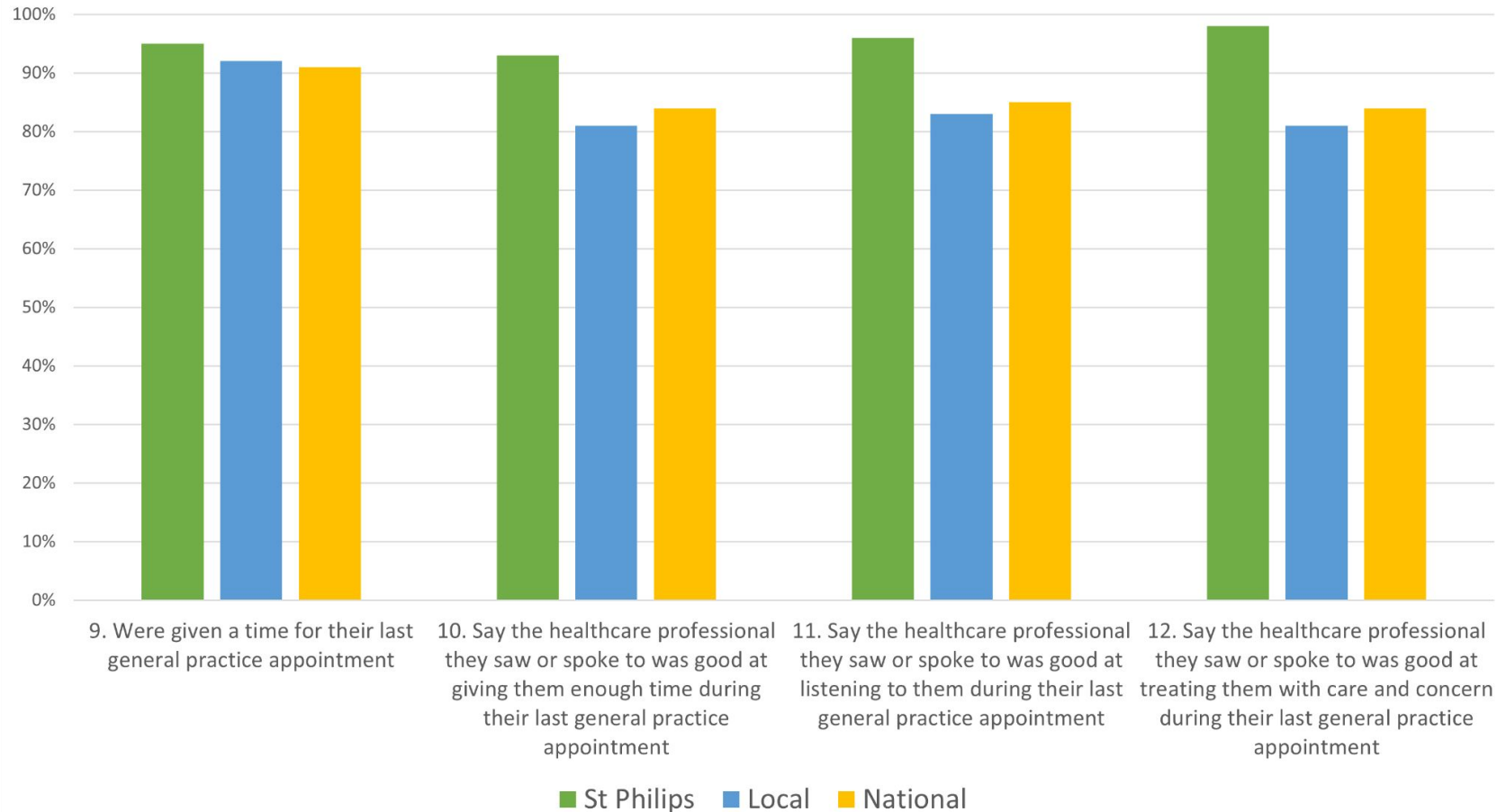




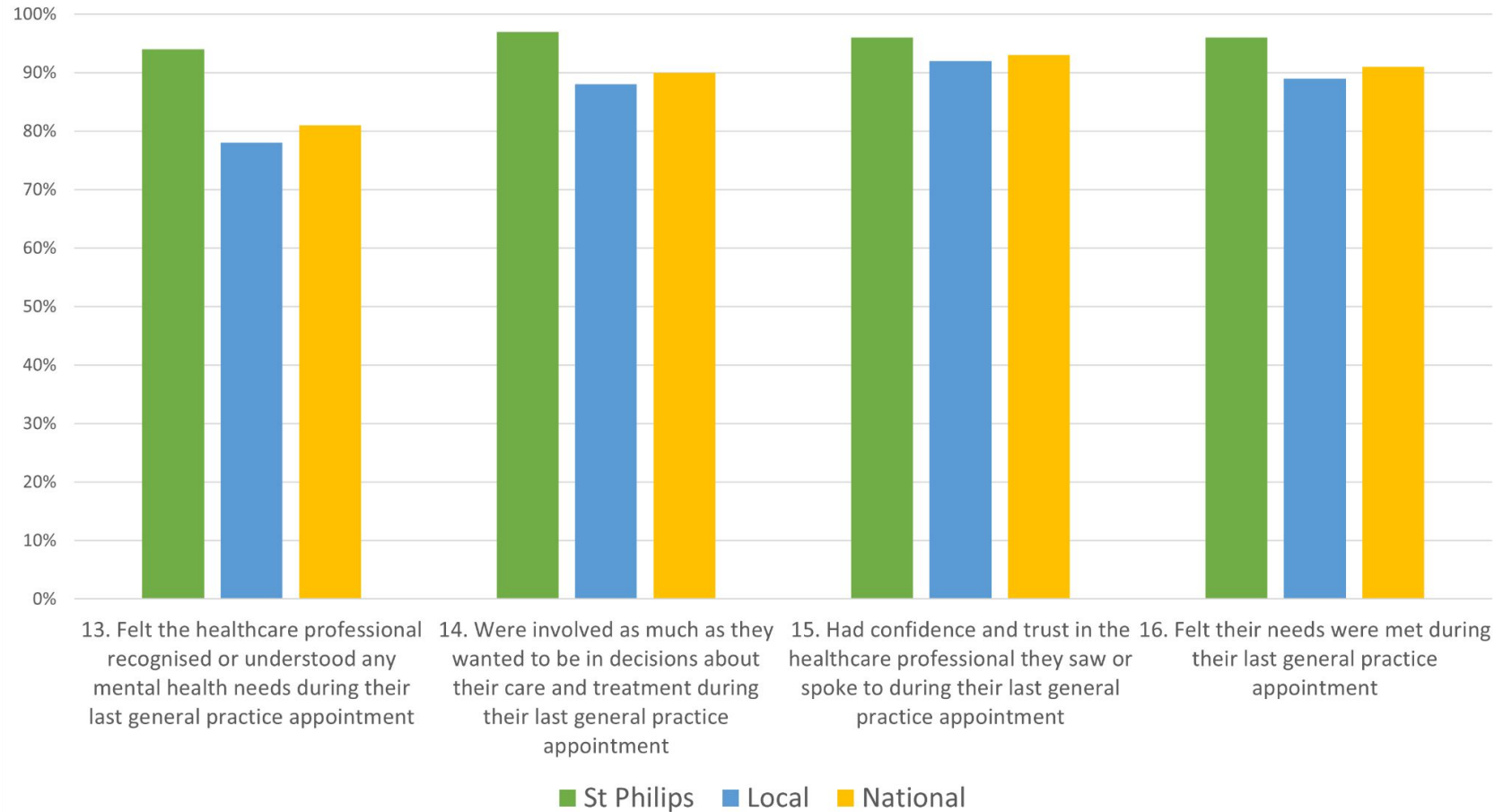
## Making an Appointment



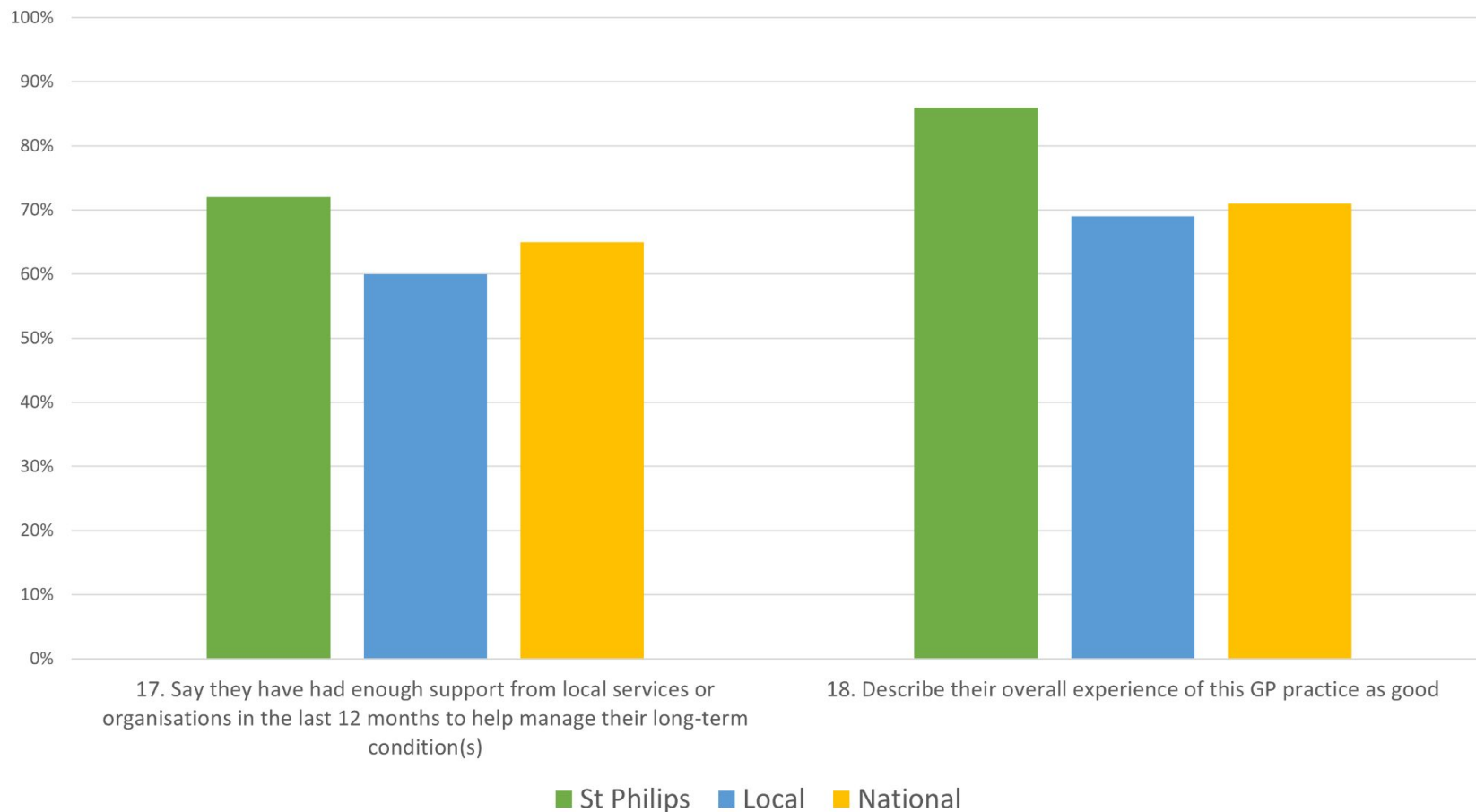
## Your last appointment pt 1



## Your last appointment pt 2



## Support and Overall Satisfaction



# Agenda

- Welcome
- Introduction to our Clinicians and Services
- Access - e-Consults
- National Patient Satisfaction Survey 2023 - Conclusions

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- Looking ahead to Autumn & Winter

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  - **SEASONAL IMMUNISATION**

# Agenda

- Welcome
- Introduction to our Clinicians and Services
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- National Patient Satisfaction Survey 2023 - Conclusions
- Looking ahead to Autumn & Winter
  - **SEASONAL IMMUNISATION**
- **Questions and Comments from attendees**



# Following Meetings

Good practice suggests we have these meetings QUARTERLY

While the practice is happy to facilitate, closer liaison from patient representatives would be welcome.

Minutes for this meeting will be made available on the practice website.

Proposals for agenda items should be sent to [hasp.ppg@nhs.net](mailto:hasp.ppg@nhs.net)

## Next meetings?

- November, 2023.
- February, 2024.
- May, 2024.

**Thank you.**